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Day Services for Older People: Have Your Say

We want you to have your say on our proposal to change the way we deliver Day Services for Older People.

Why are we proposing these changes?

There are a number of reasons why we need to change:

- There is over-capacity in the service with 125 places more than is needed (the equivalent of two day centres).**
- People are living longer and want to live independently at home.**
- An increase in the number of older people needing support.**
- More people need support for complex needs, like dementia.**
- A rise in the cost of providing services.**

A new law in Wales requires Social Services to support people in different ways to improve services and to manage the difficulties of having to support more people with less money.

The vision for social care in Swansea is set out in our new model for Adult Social Care. The new model which we have agreed means our services will focus on prevention, early intervention and enablement and we will deliver better support for people making best use of the resources available.

We have undertaken a review of Day Services for Older People to ensure that services are delivered in line with this the new legislation and our local vision for services which addresses the challenges that we face.

Following the review we are now asking for views on our proposed changes to Day Services for Older People. Please give your views on our proposal below, the consultation will run until the xxxxx. All views will be taken into account within the decision making process.

What are we proposing for our Day Services for Older People?

We want to change our Day Services for Older People to focus providing our services to those with complex care needs. This means that in the future our day services for older people will only support those with complex care needs.

An individual will be defined as having complex needs and eligible to access a day service if their needs include one or more of the following, and only a day service can meet that need rather than some other means of support:

- **Require support to remain at home due to high levels of daily living support, personal care support and health needs including dementia;**
- **Require support to regain or maintain daily living skills to enable the person to remain in the family home.**
- **Where there is a risk of loneliness, isolation and depression which could lead to significant mental ill-health.**
- **Respite required for family and carers where there is a risk of the family situation breaking down.**

People with non-complex needs will be supported to have their needs met in other ways and such as through our Local Area Coordination project which supports people to connect with others in their local community to give and receive support.

By focusing day services on those with complex needs we will would hope to provide a better quality service for people with complex needs, as we will be able to specialise in the needs that people have.

By making these changes we will need fewer day service places in the future. Therefore we would be in a position to close two of our day services. We have looked at all our day services to work out which we would close. If the changes were accepted the Hollies and Rose Cross would close.

1. Do you agree or disagree with the proposed changes to Day Services for Older People (focus on providing our services to those with complex care needs)?

- Strongly agree Tend to agree Tend to disagree Strongly disagree

2. Please explain your answer below

Other options were considered as part of our review. For example; we looked at keeping things the same, focusing on complex care needs (like out preferred changes) but not closing any services. We discounted these and other options because they do not allow us to deliver our new model or make services more cost effective.

3. Are there any other options you feel the Council should have looked at in relation to Day Services for Older People?

If the proposed changes for the Day Services for Older People are agreed, two Day Services will close. In order to find out which two could be affected an evaluation tool was used which measured each day service against the following:

The Building:

- Current condition of the building
- Cost of investment needed in the building
- Was the building fit for purpose to deliver a service for those with complex care needs
- Estimated value of site for redevelopment

Location:

- Availability of alternative day centre provision near by

Current Use of the Services:

- How full are they
- How is this services connected to the local community
- How could the building support community activity in the future
- How many people attend currently with complex needs

Each of the above attracted a score of up to 5 with a maximum score of 175. Day Services with the highest score are best placed to deliver the proposed changes.

The outcome of the evaluation led to the following scores:

Home	Overall Score
Norton Lodge	145
The Hollies	75
St Johns	150
Rose Cross	90
Ty Waunarlwydd	130

The Hollies and Rose Cross Day Services had the lowest scores, and it is therefore proposed that they would close if the proposed changes to the Older Persons Day Services is agreed

4. Considering the above, do you agree or disagree with the following...

	Strongly Agree	Tend to agree	Tend to disagree	Strongly disagree
The criteria used to access each day service were the right ones	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The proposal to close Rose Cross Day Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The proposal to close The Hollies Day Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. If you disagree with either of the above please explain why and give any alternatives that you would like the Council to consider.

About You

These questions are optional, but we need to ask them to understand if our consultation has reached the right people and to understand how different groups may be affected by the proposal allowing us to address this if we can.

In accordance with the Data Protection Act, any information requested on the following questions is held in the strictest confidence for data analysis purposes only.

6. Are you...?

- Male
- Female
- Prefer not to say

7. Is your gender the same as that which you were assigned at birth?

- Yes
- No
- Prefer not to say

8. How old are you ...

- | | |
|--------------------------------|---|
| <input type="radio"/> Under 16 | <input type="radio"/> 56 - 65 |
| <input type="radio"/> 16 - 25 | <input type="radio"/> 66 - 75 |
| <input type="radio"/> 26 - 35 | <input type="radio"/> 76 - 85 |
| <input type="radio"/> 36 - 45 | <input type="radio"/> Over 85 |
| <input type="radio"/> 46 - 55 | <input type="radio"/> Prefer not to say |

9. Would you describe yourself as...

Please mark all that apply

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> British | <input type="checkbox"/> Other British (please write in at end) |
| <input type="checkbox"/> Welsh | <input type="checkbox"/> Non British (please write in at end) |
| <input type="checkbox"/> English | <input type="checkbox"/> Gypsy/traveller |
| <input type="checkbox"/> Irish | <input type="checkbox"/> Refugee/Asylum Seeker (please write in current/last nationality at end) |
| <input type="checkbox"/> Scottish | <input type="checkbox"/> Prefer not to say |

Write in here

10. To what 'ethnic' group do you consider

- | | |
|---|---|
| <input type="radio"/> White - British | <input type="radio"/> Asian or Asian British - Bangladeshi |
| <input type="radio"/> Any other White background (please write in at end) | <input type="radio"/> Any other Asian background (please write in at end) |
| <input type="radio"/> Mixed - White & Black Caribbean | <input type="radio"/> Black or Black British - Caribbean |
| <input type="radio"/> Mixed - White & Black African | <input type="radio"/> Black or Black British - African |
| <input type="radio"/> Mixed - White & Asian | <input type="radio"/> Any other Black background (please write in at end) |
| <input type="radio"/> Any other Mixed background (please write in at end) | <input type="radio"/> Arab |
| <input type="radio"/> Asian or Asian British - Indian | <input type="radio"/> Other ethnic group (please write in at end) |
| <input type="radio"/> Asian or Asian British - Pakistani | <input type="radio"/> Prefer not to say |

Write in here

11. What is your religion, even if you are not currently practicing?

Please mark one box or write in

- | | |
|--|---|
| <input type="radio"/> No religion | <input type="radio"/> Jewish |
| <input type="radio"/> Christian (including Church of England, Catholic, Protestant, and all other Christian denominations) | <input type="radio"/> Muslim |
| <input type="radio"/> Buddhist | <input type="radio"/> Sikh |
| <input type="radio"/> Hindu | <input type="radio"/> Other |
| | <input type="radio"/> Prefer not to say |

Any other religion or philosophical belief (please write in)

12. Do you consider that you are actively practising your religion?

- Yes
- No
- Prefer not to say

13. What is your sexual orientation

- Bisexual
- Gay/ Lesbian
- Heterosexual
- Prefer not to say
- Other

Please write in

14. Can you understand, speak, read or write Welsh?

Please mark all that apply

- Understand spoken Welsh
- Speak Welsh
- Read Welsh
- Write Welsh
- Learning Welsh
- None of these
- Prefer not to say

15. Which languages do you use from day to day?

Please mark all that apply

- English
- Welsh
- Other (write in)
- Prefer not to say

Please write in

16. Do you have any long-standing illness, disability or infirmity?

By long-standing we mean anything that has troubled you over a period of time or that is likely to affect you over time.

This could also be defined Under the Disability Discrimination Act 1995 as: "Having a physical or mental impairment which has a substantial and long term adverse effect on your ability to carry out normal day to day activities."

- Yes
- No
- Prefer not to say

17. Does this illness or disability limit your activities in any way?

- Yes
- No
- Prefer not to say

Thank you for your participation